



Our new Household Goods Loans are available to new and existing members. You can apply even if you are already paying another Credit Union loan (see restrictions below).

These loans are issued at an interest rate of 42.6% APR, however **if you provide proof that** you used the loan to purchase household goods, we will reduce your interest rate to 30.0% APR!

You can find our terms and conditions for receiving the discounted interest rate overleaf.

Household Goods		This product may be suitable for you if your credit record is:				
		Poor	Reasonable	Good	Excellent	
		✓	1	\checkmark	√	
Product Summary:		You are more	likely to be appro	ved for this lo	oan if:	
 Available to new and existing members Apply for up to £250 or £400 		 You demonstrate you have a regular income of at least £500 per month excluding housing benefits (or housing element of Universal Credit) 				
 Repayments of just £3.50 or £6.00 per week Key Facts: 		• You have a reasonable recent credit record if you are applying for a loan of more than £250				
Minimum Loan:	£100	<u>You are less lil</u>	ely to be approve	ed for this loa	<u>n if:</u>	
Maximum Loan: Interest Rate: Repayments Term:	£400 30.0% APR Representative Maximum 24 months	 You are currently in an IVA or debt management plan You have been declared bankrupt or had a Debt Relief Order within the last 2 years You are applying for £400 and you have had defaults on CCJ in the last 12 months 				
Restrictions:	Can apply if have no more than one Other Credit Union loan					

Household Goods Loans

Terms and Conditions for Discounted Interest Rate

Household Goods Loans are initially issued at an interest rate of 42.6% APR, however if all of the following conditions are met, the interest rate may be reduced to 30.0% APR.

I. Proof should be provided to Sheffield Credit Union that the loan was used to purchase one of the following items:

Fridges	Freezers	Washers & Dryers	Dishwashers	Microwaves
Cookers	Vacuums	Beds & Mattresses	Dining Table	Dining Chairs
Sofas	Televisions	Bedroom Furniture	Desktop PCs	Laptops
Tablets	Monitors			

(if the product you are wishing to purchase does not fall into one of these categories please contact us to see if it can be considered for the discounted interest rate)

- 2. The proof provided must include evidence that the purchase was not made using credit from another source. For example you could provide bank statements or a receipt that clearly states the purchase was made in cash.
- 3. The proof should show that the purchase took place no more than 2 weeks before the loan was issued and no more than 2 weeks after the loan was issued.
- 4. Proof must be provided that at least 60% of the loan issued was spent on the qualifying items outlined in point I above.
- 5. Proof can be provided by email to lending.team@sheffieldcreditunion.com or at one of our branches.

Once proof of purchase has been provided, it will be reviewed by an employee of Sheffield Credit Union within 3 working days of receiving the documents. If the proof is deemed sufficient to meet all of the above criteria, the interest rate on the loan will be reduced from that point, for the remainder of the loan term. Members will be notified as to whether the interest rate reduction has been applied. The decision of the Sheffield Credit Union employee will be final, however an explanation will be provided if we do not feel that the proof of purchase meets the criteria.

All loans are provided subject to status and affordability and credit checks. You may pay more interest and be subject to additional charges if your loan repayments are not received on time. Repayments are reported to Credit Reference Agencies like Experian which could affect your credit record if your repayments are not received on time.



CHOOSING THE RIGHT LOAN FOR YOU

We have a selection of loan products for you to choose from. You may be eligible for more than one type of loan, so if you have a preference please indicate it in the 'Loan Product' box on your application. If you do not indicate your preference, we will always try our best to match you to the loan that has the lowest interest rate out of the products we think you are eligible for.

Quick Guide

Example Circumstances:	Products you may consider:
If you don't have eligible savings and are wishing to apply for up to £1,000	Starter Loan
If you don't have eligible savings and are wishing to apply for more than £1,000	Credit Plus Loan, Homeowner Loan, Payroll Loan
If you have eligible savings and you are a homeowner (either mortgaged or owned outright)	Gold Loan, Homeowner Loan
If you have eligible savings and you work for one of our payroll deduction partners (full list available on our website or by telephone)	Gold Loan, Payroll Loan
If you have eligible savings but you are not a homeowner and don't work for one of our payroll deduction partners.	Gold Loan
If you have eligible savings and you have previously repaid 3 savings based (e.g. Gold) loans in full and you have been a member for at least 3 years	Loyalty Loans

Starter Loans		This product may be suitable for you if your credit record is:				
		Poor	Reasonable	Good	Excellent	
		✓	✓	\checkmark	 ✓ 	
Product Summary:		<u>You are more l</u>	ikely to be appro	oved for this lo	an if:	
 Available to new and existing members 		You demon	strate you have a	regular incom	ne of at least	
 Apply for up to £1,000 		£500 per month excluding housing benefits (or housing				
• Repayments from £2.50 per week		 element of Universal Credit) You have a reasonable recent credit record if you are 				
Key Facts:		applying for a loan of more than £500				
Minimum Loan:	£100	<u>You are less lik</u>	ely to be approv	ed for this loa	<u>n if:</u>	
Maximum Loan:	£1,000	• You are cur	rently in an IVA o	or debt manage	ement plan	
Interest Rate:	42.6% APR	 You have been declared bankrupt or had a Debt Reli 				
Repayments Term:	Maximum 11 months	Order within the last 2 years				
Top-ups:	Can apply after at least 16 weeks / 4 months of repayments		lying for £500 or a CCJ in the last 1	-	ı have had	

		This product m	ay be suitable fo	or you if your c	redit record is:		
Credit	Credit Plus Loans		Reasonable	Good	Excellent		
				\checkmark	\checkmark		
Product Summary:		You are more I	ikely to be appr	oved for this lo	oan if:		
 Available to new and existing members 		• You have a	good credit reco	ord			
• Apply for up to £7,500		• You are employed and have regular wages of at least					
 Reduced interest rate for loans £3,000 and over 		£1,000 after tax each month					
			• You are willing to commit to saving at least £20 per month				
Key Facts:		<u>You are less lik</u>	ely to be appro	ved for this loa	<u>n if:</u>		
Minimum Loan:	£1,000	• You are cur	rently in an IVA	or debt manage	ement plan,		
Maximum Loan:	£7,500	or have you been declared bankrupt or had a Debt Relief Order within the last 2 years			-		
Interest Rate:	30.0% APR on loans up to £3,000						
	15.0% APR on loans of £3,000+	• You have had defaults or a CCJ in the last 3 years			3 years		
Repayments Term:	Maximum 60 months	• You have m	issed payments	showing on yo	ur credit file		
Top-ups:	Can apply after half initial loan repaid	within the l	ast 6 months				

		This product may be suitable for you if your credit record is:				
	Homeowner or		Reasonable	Good	Excellent	
Payr	oll Loans			\checkmark	 ✓ 	
Product Summary:		You are more likely to be approved for this loan if:				
 Available to new and existing members 		• You have a	a good credit recc	ord		
 Apply for up to £10,000 		You are employed by one of our payroll deduction				
 Reduced interest rate for loans £3,000 and over 		partners (full list of employers on website) OR you own your own home (either mortgaged or outright) and are				
		able to evidence this if requested				
Key Facts:						
Minimum Loan:	£1,000	You are less li	ikely to be approv	ved for this lo	<u>an it:</u>	
Maximum Loan:	£10,000	• You are cu	irrently in an IVA	or debt mana	gement plan,	
Interest Rate:	17.5% APR on loans up to £3,000	or have you been declared bankrupt or had a Debt Rel				
	10.7% APR on loans of £3,000+	Order within the last 2 years				
Repayments Term:	Maximum 60 months	• You have had defaults or a CCJ in the last 3 years				
Top-ups:	Can apply after at least 6 months	• You have missed payments showing on your credit file				
	of repayments	within the	last 6 months			

Looking for a little less?

Our Starter Loans (detailed on the previous page) are available for loans of £100 to £1,000

Savings-based Loans

If you have saved regularly for at least 12 weeks (excluding any large one-off deposits) you may be eligible to apply for our savings-based Gold Loans. Once you have repaid 3 savings-based loans and been a member for at least 3 years you may also become eligible for our Loyalty Loans.

		This product m	nay be suitable fo	or you if your o	credit record is
Gol	d Loans	Poor	Reasonable	Good	Excellent
			√	\checkmark	\checkmark
Product Summary:		You are more l	likely to be appr	oved for this l	oan if:
 Available to new and existing members with savings Apply for up to 3 times your eligible savings 		You have bu	uild up your eligi	ble savings in	a consistent
		manner ove	er at least 12 we	eks	
 If you have a very good credit record you can apply for up 10 times your eligible savings 		• You have a reasonable recent credit record if you are applying for a loan of more than £500			
		You are less lik	ely to be approv	ved for this loa	an if:
Key Facts:		You are cur	rently in an IVA	or debt manag	gement plan,
Minimum Loan:	£100	or have you been declared bankrupt or had a Debt Relief			
Maximum Loan: Interest Rate:	£10,000 (dependent on savings) 26.8% APR on loans up to £3,000	• You have ha last 12 mon	ad large or nume oths	erous defaults	or a CCJ in the
	12.7% APR on loans of £3,000+	• You are applying for more than 3 times the value of		e value of you	
Repayments Term:	Maximum 60 months	eligible savings and have missed payments showing on your credit file within the last 6 months			
Top-ups:	Flexibility to apply when wish				

		This product m	ay be suitable fo	or you if your cr	edit record is:	
Loyalty Loans		Poor	Reasonable	Good	Excellent	
		✓	\checkmark	√	√	
Product Summary:		You are more l	ikely to be appr	oved for this lo	an if:	
 Available to existing members who have been a member for at least 3 years and fully repaid 3 savings based loans in full. 		 You have build up your eligible savings in a consistent manner over at least 12 weeks You have a reasonable recent credit record if you are 				
• Apply for up to 3 times your eligible savings		applying for a loan of more than £500				
 If you have a very good credit record you can apply for up 10 times your eligible savings 		You are less lik	ely to be appro	ved for this loa	<u>n if:</u>	
<u>Key Facts:</u> Minimum Loan: £100		or have you	rently in an IVA been declared n the last 2 year	bankrupt or had	-	
Maximum Loan:£10,000 (dependedInterest Rate:12.7% APR on load		• You have ha last 12 mon	ad large or nume ths	erous defaults o	r a CCJ in the	
9.4% APR on loan Repayments Term: Maximum 60 mor Top-ups: Flexibility to apply	ths	eligible savi	lying for more t ngs and have m file within the la	issed payments	-	

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Sheffield Credit Union Limited Supplementary Loan Terms & Conditions

1 Definitions and Interpretation

1.1.1 **"Lender**" means the company (Sheffield Credit Union Limited) and where relevant, its partners, directors, employees and officers.

1.1.2 **"Borrower"** means the individual(s) agreeing to enter into a Loan Agreement with the Lender and who acknowledges and accepts the Lender's terms and conditions.

1.1.3 "Guarantor" means the individual(s) who agrees liability to repay to the Lender the loan capital and any interest due in the event of a default in the terms of the Loan Agreement by the Borrower including default interest and any legal costs incurred.

2 Data Protection

2.1 Sheffield Credit Union (the Lender) agrees to comply with the terms of the General Data Protection Regulations (GDPR)

2.2 The Borrower's personal information will be treated as confidential and only disclosed at their request <u>or</u> to prevent fraud, by order of the courts or to enable credit reference checks or recover unpaid debts where the Borrower has not responded adequately to requests to bring the loan account up to date.

2.3 The Borrower is entitled to a copy of the information held by the Lender free of charge by requesting it in writing. The credit union shall provide this within one month. For complex or numerous requests, this may be extended by a further 2 months. This will be explained to the member by the end of the initial month. The Lender may decide to charge a reasonable fee or refuse to respond where requests are unfounded, excessive or unduly repeated. The fee, if charged, will account for costs of administration. This excludes personal financial information revealed by Credit Reference Agencies as a result of an initial appraisal of the customer's financial ability to service loan repayments.

2.4 The Lender shares with Credit Reference Agencies e.g. Experian, details of repayments made by the Borrower. In sharing this information the Lender will always seek to accurately reflect the status of the Borrower's account, in accordance with the guidelines set out by the Information Commissioner's Office.

2.5 The Lender reserves the right to forward the Borrower's details to the Department of Work and Pensions or an external debt collection agency in the event of a default as described in section 5. The Management of the Lender will ensure that any external debt collection agency charged with carrying out debt collection on the Lender's behalf, are appropriately licensed by the Office of Fair Trading and the Information Commissioner's Office.

2.6 Any personal data held by the Lender will be destroyed 6 years after the closure of the account, or sooner if required by law or on the Borrower's request to have their personal data deleted or removed under their 'right to be forgotten'.

3 Responsible lending

3.1 Sheffield Credit Union endorses responsible lending and will therefore seek to verify the affordability of loan applications. This will include but is not limited to; requesting bank statements; requesting proof of other income including self-assessment income.

4 Lender's liability

4.1 The Lender shall not be bound by any inaccuracy, however caused, in any document it issues.

4.2 The Lender shall have no liability for any representation made by its Employees or Appointed Officers except where proven to be fraudulent.

5 Repayments

5.1 The Lender reserves the right to attach conditions to the approval of a loan, which may include but is not limited to; requirement to build savings in a non-withdrawable account whilst loan repayments are made; requirement to transfer a benefit from which repayments will be taken.

5.2 The Borrower agrees to make repayments on the due dates in accordance with the terms of the Loan Agreement.

5.3 Failure to make the agreed repayments in accordance with the Loan Agreement constitutes a breach of the Terms & Conditions.

5.4 The Lender reserves the right to charge the Borrower default interest which can be retrospectively charged from the first day of the breach.

5.5 The Lender reserves the right to withhold the Borrower's shares in the event of a default. Should the Borrower be remanded or sentenced by the court under Her Majesty's Prison service and begin to serve any length of sentence, the account will automatically be considered to be defaulted. The account will also automatically be considered to be defaulted if the Borrower's membership of Sheffield Credit Union is revoked (following appeal process).

5.6 In the event of a default by the Borrower and should a satisfactory proposal for payment from the Borrower not be reached or maintained, the loan balance and any accrued interest may be passed to an external debt collection agency. The Borrower will be notified in writing of this by the Lender, allowing not less than 7 days notice. Significant additional costs will be passed to the Borrower up to a maximum of 50% plus VAT of the loan balance and interest. In addition an administration fee of £20 may be added by the Lender.

5.7 Information about the Borrower's loan and balance may be passed to the Department of Work and Pensions for their consideration of deductions from any eligible benefits that the Borrower may be entitled to.

5.8 The Lender may also make an application for a court order for the repayment of any unpaid debts. This may include but is not limited to the following actions being taken; applications for county court judgements; attachment of earnings; enforcement and the use of bailiffs.

6 Legal Advice

6.1 The Loan Agreement between the Lender and the Borrower is a legally binding agreement. The Borrower has the right to independent legal advice prior to signing the agreement, Should the Borrower choose not to take independent legal advice prior to entering into loan Agreement the Borrower agrees to be bound by the terms and conditions of the contract.

6.2 By choosing not to take independent legal advice, the Borrower agrees that the Loan Agreement was not signed under duress.

LOAN APPLICATION FORM

Loan Product		Loan Amount £
Loan Purpose		
Preferred Term (ii	n months)	(or repayments of) £ per W / F / 4 / M
If you are willing to com		t the same time as repaying your loan, please indicate how much in to save, and how often:
I wish to save £	per W /	F / 4 / M in addition to my loan repayments
Title	Full Name	
National Insurance	ce Number	
Member Number	r 🗌	Date of Birth
Number of Depe	endents	Ages of Dependents
Marital / Relation	ship Status	
Current Address		
Time at Address		Postcode
		s than 3 years please provide previous address)
Previous Address		
Time at Address		Postcode
Residential Status	s:	
Own	Rema	ining Mortgage £
Rent		
Other (p	lease state)	
Employment	Employed:	Self-Employed: Retired:
Status:	Student:	Unemployed:
(If Currently in	Employer	Time with Employer
Employment)	Job Title	
Phone Number		I would like to sign my agreement YES!
Mobile Number		using e-signature
Email address		
Marketing Prefere	nces: I would like to	receive information about Sheffield Credit Union's loan
products and other p	roducts by (please tic	k any that apply):
Post		mail SMS Text
		n (including about loans) please email admin@sheffieldcreditunion.com)
FOR OFFICE USE ONLY	: Date received:	Received by:

INCOME & EXPENDITURE

Your Income:		Frequency (please circle)
Wages	£	per W / F / 4 / M
Partner's Wages	£	per W/F/4/M
Tax Credits	£	per W / F / 4 / M
Child Benefit	£	per W / F / 4 / M
Pension	£	per W/F/4/M
Other Income (please state)		
	£	per W / F / 4 / M
	£	per W/F/4/M
	£	per W/F/4/M
	£	per W / F / 4 / M
Your Regular Expenses:		Frequency (please circle) Other
Mortgage / Rent / Board	£	per W / F / 4 / M /
Council Tax	£	per W / F / 4 / M /
Buildings & Contents Insurance	£	per W / F / 4 / M /
Service Charges & Ground Rent	£	per W / F / 4 / M /
Housekeeping Including Food	£	per W / F / 4 / M /
Utility Bills	£	per W / F / 4 / M /
Childcare Costs & School Meals	£	per W / F / 4 / M /
Child Maintenance Payments	£	per W / F / 4 / M /
TV, Satellite & Broadband	£	per W / F / 4 / M /
Telephone Including Mobiles	£	per W / F / 4 / M /
Essential Travel (school & work)	£	per W / F / 4 / M /
Entertainment	£	per W / F / 4 / M /

Loans, Credit Cards & Hire Purchase Agreements: (including furniture and electrical goods on hire purchase from Perfect Home, Brighthouse, Dunraven etc.) Company Name Payment Balance

Company Name	Fayment		Dalalice
	£	per W / F / 4 / M	£
	£	per W / F / 4 / M	£
	£	per W / F / 4 / M	£
	£	per W / F / 4 / M	£
	£	per W / F / 4 / M	£
	£	per W / F / 4 / M	£
			Yes No

Have you missed any repayments in the last 12 months? Are you in any arrears on any bills / rent / mortgage repayments? Are you applying for or have been granted an IVA or Debt Relief Order?

Use and Disclosure of Information:

We will search the files of credit reference agencies (CRAs) like Experian when assessing your application. We will also provide regular updates during the term of your loan to the CRAs about how you are managing your repayments with us. If you keep up to date with your repayments this could help you improve or maintain your credit record. If you fail to keep up with the agreed repayments on your loan, this will lead to negative information being provided to the CRAs which may harm your credit file and make it difficult for you to obtain credit elsewhere. If you give us false or inaccurate information and we suspect or identify fraud we will record this and may also pass this information to FPAs and other organisations involved in crime and fraud prevention. It is your responsibility to ensure that the contact details that we hold are always kept up to date.

How we use your personal information and when we will share it with Credit Reference Agencies and Fraud Prevention Agencies:

In order to process your application we will perform credit and identity checks on you with one or more Credit Reference Agencies (CRAs).

To do this, we will supply your personal information to CRAs and they will give us information about you. This will include information from your credit application and about your financial situation and financial history. CRAs will supply to us both public (including the electoral register) and shared credit, financial situation and financial history information and fraud prevention information.

We will use this information to:

- Assess your creditworthiness and whether you can afford to take the product;
- Verify the accuracy of the data you have provided to us;
- Prevent criminal activity, fraud and money laundering;
- Manage your account(s);
- Trace and recover debts; and
- Ensure any offers provided to you are appropriate to your circumstances.

We will also continue to exchange information about you with CRAs on an ongoing basis, including about your loan repayments, settled accounts and any debts not fully repaid on time. CRAs will share your information with other organisations. Your data will also be linked to the data of your spouse, any joint applicants or other financial associates, by the CRAs.

When CRAs receive a search from us they will place a search footprint on your credit file that may be seen by other lenders.

The identities of the CRAs, their role also as Fraud Prevention Agencies, the data they hold, the ways in which they use and share personal information, data retention periods and your data protection rights with the CRAs are explained in more detail in the full Credit Reference Agency Information Notice (CRAIN) document. You can request a copy of the full document from our offices, or from any of the websites below, which will all take you to the same document.

CRAIN Links:

Call Credit: <u>www.callcredit.co.uk/crain</u> Equifax: www.equifax.co.uk/crain Experian: www.experian.co.uk/crain

To view our updated Privacy Policy please visit www.sheffieldcreditunion.com/privacy-policy or request a copy from our office or by calling 01142760787 or emailing admin@sheffieldcreditunion.com



Declaration and Agreement

In submitting this application for a loan provided by Sheffield Credit Union Ltd I am confirming that the information I have provided is true and accurate and I do not know of any impending changes to the details I have given in this application. I know of no good reason why I would be unable to carry on with my usual work or why my benefits or other income would change during the loan term. I understand that I may be asked to secure some of my savings against this loan, and these savings would then not be available for me to withdraw until the loan is repaid in full. I understand that any savings that I have in my account may be used to cover any missed repayments if I fall into arrears or default on my loan.

By signing below I am confirming that I agree to the terms of use of all personal information contained within this application form, according to the statement contained in the section of the application called 'Use and Disclosure of Information' and the section called 'How we use your personal information and when we will share it with Credit Reference Agencies and Fraud Prevention Agencies'. I have also read all of the other terms and conditions contained within this application form, including the 'Supplementary Loan Terms & Conditions', and I am happy to proceed with my loan application.

Signed:		Date:	
	ur partner's income they must sig d in this loan application.	n below to con	firm agreement that their
/e will also require pr	roof of your partner's signature (e	.g. Passport or	Driving Licence).
Signed:		Date:	

Thank you for completing the application form. **Please make sure you also submit your supporting documents, as detailed on the checklist on the back of the cover page to this application form.**

Please be aware that should you choose to send any personal or sensitive information to us by email, this will be at your own risk and we cannot accept any responsibility for a third party acquiring this via unlawful actions outside of the organisations' control. Alternatively, you can submit your documents at one of our branches, or by post to:

Sheffield Credit Union Ltd, 16 Commercial Street, Sheffield, S1 2AT

We will contact you as soon as a decision has been made on your application. If you have provided a mobile phone number we will send a text once we have logged your application, to let you know when you can expect a decision by.

Thank you for applying with Sheffield Credit Union.

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Sheffield Credit Union Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority FRN 213679C. A member of the Financial Services Compensation Scheme and the Association of British Credit Unions Limited. Revised May 2018